



Employee Assistance Programme

EMPLOYEE ASSISTANCE PROGRAMME
FROM ICENI INTERNATIONAL - 2023
OVERVIEW

FOR POLICIES INCEPTING 1 JANUARY
2023 TO 31 DECEMBER 2023
INCLUSIVE

Product Overview

Product: Employee Assistance Programme (EAP)

Standard Policy Term: 12 calendar months

Availability:

- EAP can be provided on either a company-funded basis as a stand-alone service, or on an employer or employee-funded basis as an embedded service within PMI or a Health Cash Plan.
- May be accessed either through a broker or intermediary or directly without broker involvement.
- EAP may be administered through the Advantage Vault online application portal.
- EAP qualifies for a multi-product discount when purchased alongside an additional Advantage product.
- Cover is available for employees and their partners, plus children for whom they are legally or financially responsible.

Plan Structure

Plan Overview

- Available on a "Stand-Alone" company-funded basis for groups of 5+ employees or as an embedded voluntary benefit within a Health Cash Plan or PMI.
- Wellbeing programme & personal app.
- 24/7/365 Helpline.
- Immediate emotional support (telephone counselling).
- Debt counselling.
- Computerised Cognitive Behavioural Therapy for Mild – Moderate mental health conditions (personal secure log in for 12 months plus 6 sessions with mental health expert via tel support) Computer/ mobile/tablet compatible.
- Up to 6 sessions of face to face counselling.
- Up to 6 sessions of structured telephone counselling.
- Telephone based critical incident support.
- Full case management.
- Management support helpline.
- Day 1 intervention for stress.
- Telephone based career guidance.

Plan Structure (continued)

- Medical information line.
- Serious illness & accident support.
- Positive promotion materials (soft and hard copy).
- Strategic telephonic account management.
- Management information & reports.
- Preventative and Training (additional Fees) – delivered via webinar/ face to face.
Examples:

- Mental Health Awareness Training (Mental Health champions, line managers)
 - Resilience Training
 - Managing Stress in the workplace
 - Mindfulness for the workplace
 - Critical Incidence Response (onsite)
 - Onsite critical incident support (>72hrs after the event) - £1400
 - Onsite critical incident support (< 72hrs after the event) - £1600

This benefit can be provided to your employees on either a company-funded or employee-funded basis, with both options allowing for cover to be extended to cover not just your employee but also their partner and/or dependent children.

Please note that this is an English language service.

Premium payable monthly or annually by Direct Debit or BACS

Iceni will provide a client bespoke member benefits site for dental from which paperless claims may be submitted online and members may access their documents, FAQs etc.

Plan Features | Employee Assistance Programme

Contact Us

If you have any questions regarding this, or any other Advantage product or service, please reach out to us and we will be pleased to assist.

Phil Earthey,

Managing Director, Icen International Limited

www.iceni.uk.com

E-mail: info@advantagehealth.uk.com

Phone: EU & UK +44 (0)3301 335 518

Document Revision Date: 16 January 2023



Advantage Health & Lifestyle Benefits

Elevate Beyond the Ordinary

www.advantagehealth.uk.com